

# Community Hospitals Association National Conference 2026

## Terms and Conditions

**Conference Dates:** 7<sup>th</sup> and 8<sup>th</sup> May 2026

**Location:** Delta Hotels by Marriott Swindon, Pipers Way, Swindon, SN3 1SH

### 1. General

These Terms and Conditions ("Terms") govern your participation in the Community Hospitals Association National Conference ("Conference"). By registering for the conference, you agree to comply with these Terms.

### 2. Registration

**Eligibility:** Registration is open to all health professionals working in or with community hospitals and hubs, as well as interested individuals.

**Confirmation:** Upon successful registration, you will receive an email confirming your booking. Your booking will be secure once full payment has been made.

### 3. Fees

**Payment:** All fees must be paid in full to secure your booking. You can pay by:

- **Online card payment:** After submitting your registration form, you'll be directed to a secure payment link.
- **Bank transfer:**
  - Account Name: Community Hospitals Association
  - Bank: Barclays Bank PLC
  - Sort Code: 20-62-53
  - Account No: 63627837
  - Reference: Please use CHA26 plus your surname and first initial e.g. CHA26SmithJ
- **Invoice:** If your organisation is paying, please email the following details to [info@communityhospitals.net](mailto:info@communityhospitals.net)
  - Purchase Order (PO) number (if applicable)
  - Description of items (e.g. delegate names and ticket types)
  - Total amount
  - Finance contact name and email
  - Address for invoice (email and postal)

Please share our official company details with your organisation to support processing [Microsoft Word - CHA Company Details 2025](#)

**Inclusions:** Your registration fee includes access to all sessions, conference materials, refreshments, lunch on both days, and the networking dinner.

#### 4. Cancellation and Refunds

- **By Delegate:**
  - Cancellations received on or before **31st March 2026**: Full refund minus a £50 admin fee
  - Cancellations between **1st–24th April 2026**: 50% refund
  - Cancellations after **24th April 2026**: No refund All cancellation requests must be emailed to **eleanor@communityhospitals.net**
- **By Organiser:** If the Conference is cancelled or postponed, a full refund will be offered. The Organiser is not responsible for travel or accommodation costs.

#### 5. Substitution Policy

If you are no longer able to attend the conference, you can send someone in your place at no extra cost. To arrange a substitution, please email [eleanor@communityhospitals.net](mailto:eleanor@communityhospitals.net) by 1st May 2026 with

- The full name and contact details of the person attending instead
- Any dietary or access requirements they may have

Workshop choices made by the original delegate will be transferred to the substitute.

#### 6. Changes to the Programme

The Organiser reserves the right to make changes to the conference programme, including but not limited to, changes in the schedule, speakers and topics. Any such changes will be communicated to delegates as soon as possible.

#### 7. Code of Conduct

We ask all delegates to treat others with respect and professionalism throughout the conference.

#### 8. Liability

The Organiser is not liable for any loss, damage, injury, or expense incurred by delegates as a result of their attendance at the conference. This includes but is not limited to, personal injury, property damage, or any other direct or indirect losses.

#### 9. Data Protection

By registering for the CHA National Conference, you consent to the processing of your registration information in accordance with the Data Protection Act 2018. Your registration information will be used solely for the purposes of organising and administering the conference. We will not share your information with third parties without your explicit consent as detailed on the Google Registration Form 'consents' section.

#### 10. Photography and Recording

The conference may be photographed or recorded for promotional purposes. By attending the conference, you consent to being photographed or recorded and to the use of your likeness in any promotional material.

11. Contact Information

For any questions or further information, please contact us at:

Email: [eleonor@communityhospitals.net](mailto:eleonor@communityhospitals.net) or [info@communityhospitals.net](mailto:info@communityhospitals.net)

By registering for the Community Hospitals Association Conference, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

[CHA | Community Hospitals Association](#)

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Company information: Community Hospitals Association Ltd

Registered Company: 08469880

Service Address: Wren’s Nest Cottage, Walshes Road, Crowborough, East Sussex. TN6 3RE

Registered Address: Suite 3 1 - 3 Warren Court, Park Road, Crowborough, East Sussex TN6 2QX